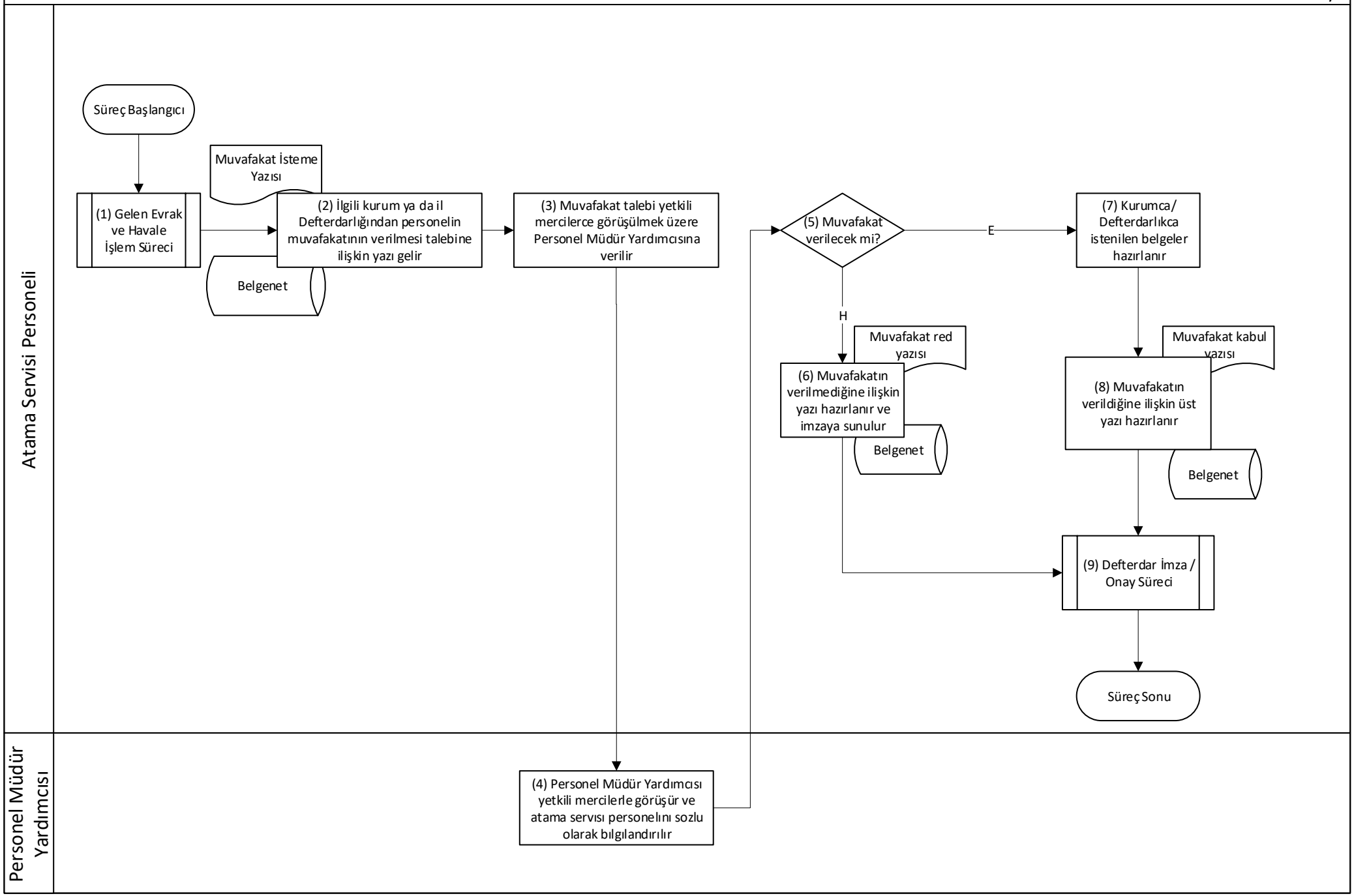3.1.15. MUVAFAKAT VERME İŞLEM SÜRECİ